



CANADIAN MENTAL  
HEALTH ASSOCIATION  
L'ASSOCIATION CANADIENNE  
POUR LA SANTÉ MENTALE

# Backgrounder

## **Canadian Council of Health Services Accreditation**

I very much enjoyed working with CMHA Windsor-Essex and the agency prepared for its first accreditation survey visit in May, 2005.

CMHA Windsor-Essex demonstrated a very strong commitment to the accreditation process and diligently prepared for its on-site survey. Through assessing its strengths and areas for improvement against national standards of excellence, which was validated by the surveyors during the on-site review, the agency has created a roadmap for development and for improving its services to clients. CMHA Windsor-Essex truly captured the true spirit of accreditation.

Toby Yan, B.Sc., M.A.  
Accreditation Specialist  
CCHSA

## **Sandra Pupatello, M.P.P.**

Your organization has been such an important part of the Windsor health care provider community. To voluntarily apply for this accreditation truly demonstrates your organization's dedication to continually improve its quality and efficiency of care and service.

The process of accreditation is an intense process and I commend the Windsor-Essex County Branch for submitting itself to a peer review and self-assessment based on patient care, delivery of service and overall management of the organization.

## **Brian Masse, M.P.**

I would like to take this opportunity to commend our local CMHA for their recent achievement in being accredited with the Canadian Council on Health Services Accreditation.

This recognition reflects the high quality of care and the high standards you display within our community.

This accreditation is one more example, which displays the level of commitment and care shown by CMHA to those experiencing mental illness within Windsor and Essex County.